

ENTRUST CORPORATION
SOFTWARE for a period of one

and may be renewed for additional period of one year each upon Customer's acceptance of Entrust's renewal terms (the initial and renewal terms, if any, are the Term) .

2. Software/Support Services. The term "Standard Software" means Entrust software products that Entrust makes generally available to all customers as a standard product, including Updates and Upgrades (both defined below). The term "Custom Software" means a Entrust software product that is developed for a specific Customer, excluding Updates and Upgrades, and may include modifications of a Standard Software product. The term "Covered Software" refers to both or either Standard Software and Custom Software. During the Term of this Agreement, except as may be stated to the contrary on the Cover Sheet, Entrust will provide e

Entrust will answer questions and installed, if applicable, during normal usage of discretion that Customer Covered Software, Entrust additional charge may a

(b) Remedying Software error in the Covered Software substantially conforming Software or of communicating the same functionality a

(c) Contacting Entrust. Entrust by calling or fax Entrust's Customer Support Customer Support Center upon Entrust's determination Software. Entrust will a request for support.

(d) Software Updates. additional f

item to Customer, unless Customer has provided Entrust with

to conflicts of laws provisions and the parties expressly submit to the non-exclusive jurisdiction of and venue in the courts in Ottawa, Ontario. This Agreement represents the only agreement between the parties concerning the subject matter hereof and supersedes all prior representations, understandings and agreements whether written or oral. Conflicting or additional terms contained in a purchase order or similar document issued by Customer do not amend the terms of this Agreement and are of no force or effect notwithstanding any statements to the concc