



ENTRUST

Website Privacy Statement

Last updated January 17, 2023

Entrust Corporation and any subsidiaries or affiliates that operate Websites (“Entrust”) value and respect your privacy. This Website Privacy Statement (“Priva

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We may also use cookies and similar technologies, and allow certain third parties to use cookies and similar technologies, to collect information related to your visit. This information typically includes your IP address, online identifier (e.g., username, unique device identifier, or MAC address), the identity of your Internet Service Provider, the name and version of your operating system and browser, information about your device type, the date and time of your visit, the pages you visit, the search terms you enter, and your preferences. For more information, please see our [Cookie Policy](#).

Information We Infer. We may combine the information you provide to us and information we collect about you. We may also draw inferences from such information (including, for example, non-precise geolocation data) in order to create a profile reflecting your characteristics, interests, and preferences. We will use the combined information and inferences for the purposes set out below (depending on the types of information we receive).

For What Purposes Do We Use The Information We Collect?

Where applicable law requires us to have a so-called “lawful basis” for processing personal data, we only process personal data where we have such a lawful basis to do so (e.g., necessary for the performance of a contract, to comply with a legal obligation, to pursue our legitimate interests or where we have consent).

We collect and process personal data for various purposes, including:

- To set up and maintain your Entrust user account and validate your license to access our Websites, online products and services;
- To verify your information and to process and complete online transactions and send related communications and information, including transaction confirmations and invoices (we use your financial account or credit or debit card information only for the purpose of processing your purchase);
- To provide, maintain, or troubleshoot access to our Websites;
- To monitor, evaluate, and improve the content, functionality and usability of our Websites (e.g., debugging, measuring website traffic, etc.);
- To investigate and prevent fraudulent or illegal activity or unauthorized access to our Websites;
- To communicate with you, including to respond to your inquiries, to provide you with effective customer service, and to invite you to participate in surveys and provide feedback to us;
- To conduct internal research and development;



ENTRUST





ENTRUST

including information about relationships among different browsers and devices. This type of advertising



Unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to our Websites or stored in our databases. Your transmissions are, therefore, at your own risk.

International Data Transfers

The personal data that we collect from you may be transferred to and/or stored at a destination on our servers or our third-party servers that is different from the location where it was collected. It may also be processed by staff who work for us or for one of our service providers in a location different from where the data was collected. We will only transfer your personal data as permitted by law. Certain privacy and data protection laws require data controllers to put in place safeguards to protect personal data transferred across borders. For more information about Entrust's compliance with data protection laws governing cross-border transfers of personal data, please review our Data Privacy FAQ page available [here](#).

Who Is The Data Controller?

The data controller of the personal data we collect via the Websites is Entrust Corporation. For more information about when Entrust is the "data processor," please see the section titled "Entrust as a Service Provider" above.

What Rights Do You Have With Respect To Your Personal Data?

Certain states' and countries' data protection laws provide their residents with rights regarding businesses' use of their personal data, including the rights to know, access, correct, transfer, restrict the processing of (including specific restrictions that may pertain to the sale or sharing of personal information, the processing of sensitive information, and more), and delete personal data. Regardless of your state or country of residence, you can currently contact Entrust at any time using the instructions set out below to request that we:

- confirm whether we process your personal data;
- disclose the categories of personal data that we have collected about you;
- disclose the categories of sources from which we have collected your personal data;
- disclose our purpose(s) for collecting, disclosing, or selling your personal data;
- disclose the categories of personal data about you that we have sold, and the categories of recipients of such personal data;



ENTRUST

- disclose the categories of personal data about you that we have disclosed to third parties for business purposes and the categories of recipients of such personal data;
- delete all or some of your personal data;
- change, update, or correct your personal data;
- disclose the specific pieces of personal data that we have collected about you



We endeavor to substantively respond to a verifiable request within 30 days of its receipt. If we require more time (up to another 30 days), we will contact you at the email address you provide.

Authorized Agent. You may also choose to authorize an agent to make the above requests or exercise your rights. If you use an agent, we will take measures to verify your agent's authorization to act on your behalf and we may require more information to ensure proper verification of both you and your agent's identity and authorization.

Please note that Entrust may not be able to respond to your request if we cannot verify your identity, or your agent's identity and authority to make the request, and confirm the personal data relates to you.

Appeals Procedure. You may appeal our decision to decline your request by emailing us at privacy@entrust.com using subject line "Data Subject Request Appeal" and clearly stating the decision(s) you wish to appeal. We will respond to your appeal within 30 days of our receipt of your email, which response will include an explanation of our decision.



personal data may be limited in certain circumstances (e.g., where fulfilling your request would reveal personal data about another person or where you ask us to delete information which we are required by law to keep or have other compelling legitimate interests to keep such as for purposes of fraud prevention). As noted above, we may need to request additional information from you to verify your identity or understand the scope of your request, although you will not be required to create an account with us to submit a request or have it fulfilled.

If we have collected and processed your personal data with your consent, then you can withdraw your consent at any time by contacting privacy@entrust.com. Withdrawing your consent will not affect the lawot



Sensitive Personal Information. We do not collect or use sensitive personal information other than financial account or debit or credit card information when you make a purchase online, which information is used only to process your payment for such purchase.

An Explanation of Your Rights. The CCPA provides consumers (California residents) with specific rights regarding their personal information. Please see the section titled “What Rights Do You Have With Respect to Your Personal Data?” above for an explanation of those rights and how you may exercise them.

Contact Us

If you have questions or concerns about this Privacy Statement or our handling of your personal data, please contact us at privacy@entrust.com or:

Entrust Corporation
Attention: Jenny Carmichael, VP of Compliance
1187 Park Place
Shakopee, MN 55379